About Flexiti

Flexiti has reimagined point-of-sale (POS) consumer financing to drive sales for retailers in-store and online and is one of Canada's leading providers of flexible payment solutions. Through our award-winning, globally scalable platform, we deliver a POS financing experience across any device that is customer-centric, simple and intuitive. Without the need to integrate into existing POS systems, retail partners can easily offer the same fast and paperless financing solution across all retail locations and sales channels to increase revenue and build loyalty through repeat purchases. With high approval rates, innovative products and services, flexible promotional offers and a partnership-first approach, Flexiti is helping people improve their lives through flexible financing.

Senior Product Owner

As a Senior Product Owner, you will be reporting directly to the Director of Product Owners and will be a significant contributor to the delivery of strategic projects within Flexiti. Typical projects include the launch of new products, improvements to client experience and continuous improvement deliverables. The incumbent will assist in the identification of problems/resolutions, assessment of impact, effectiveness and feasibility of proposed changes, preparation of recommendations, and communication.

- Define bold and clear product visions with business leads (product managers)
- Communicate 'the story' effectively to key team members, stakeholder and executives, outlining both the customer and business value
    - o   This includes story maps, personas and user stories
- Working with business leads, leverage data (e.g., application, research, analytics, market) to make informed decisions and to define meaningful success criteria
- Own the end-to-end product development as envisioned by business leads from inception and will work with design to create a seamless customer experience across all channels and touchpoints
- Build backlogs of product features and oversee the effective management of those backlogs
- Perform detailed impact assessments to ensure product proposals work cross-functionally across Flexiti
- Ensure the continuous improvement of backlogs ensuring all items are clearly described, estimated and prioritized
- Ensure user-centric design considering user needs and usability test results
- Work in partnership with UX/UI, Analytics and Technology teams to build modular and reusable solutions
- Oversee user stories definitions from Product Owners

Qualifications

- University degree (Bachelor's or higher) or combination of equivalent education and experience
- Minimum 5 years experience in Financial Services
- A minimum of 5 years experience as a Product Owner or Senior Product Owner
- Proven track record of being immersed within an Agile environment and experience with Agile principles
- Proficient with the use of Jira and Confluence, or equivalent ticket management software
- PSPO, CSPO or CSP-PO certification(s) considered an asset
- Demonstrated ability to work with IT teams to achieve business goals
- Excellent communications skills at all levels within an organization
- Ability to facilitate work groups and conduct workshops
- Strong interpersonal skills, self-starter and comfortable in a very fast-paced start-up environment
- Experience working both independently and in a team-oriented, collaborative environment is essential

The Perks
Below are just a few reasons why people love working here:
- Great and passionate people in a very supportive environment
- Comprehensive health and dental benefits
- Competitive salary; commensurate with experience