



## **About Flexiti**

Flexiti has reimagined point-of-sale (POS) consumer financing to drive sales for retailers in-store and online and is one of Canada's leading providers of flexible payment solutions. Through our award-winning, globally scalable platform, we deliver a POS financing experience across any device that is customer-centric, simple and intuitive. Without the need to integrate into existing POS systems, retail partners can easily offer the same fast and paperless financing solution across all retail locations and sales channels to increase revenue and build loyalty through repeat purchases. With high approval rates, innovative products and services, flexible promotional offers and a partnership-first approach, Flexiti is helping people improve their lives through flexible financing.

## **Job Description**

We are looking for a talented person who is passionate about driving software quality to provide leadership within our successful team. In this role the QA Manager will liaise with business partners, oversee QA daily tasks, manage the QA team (offshore and onshore) to ensure that tests are executed as per business requirements and testing progress is communicated to stakeholders.

## **Responsibilities**

- Design test strategies, test plans, test cases and QA templates
- Facilitate day-to-day team activities by developing and implementing short-term strategy and collaborating with senior department leaders to align with long-term initiatives.
- Provide expertise in scope definition, effort estimation and sizing for manual and automation testing.
- Implement defect management and root cause analysis and track resolution of open issues.
- Develop automation framework and manual test scripts to effectively test new and existing products.
- Work closely with project managers, business analysts, developers and vendors in building and delivering quality products.
- Assume responsibility for effective QA planning, resource allocation, schedule and budget.
- Oversee and assist with all types of testing such as functional, integration, regression, end-to-end, back-end, security, automation, sanity, implementation, etc.
- Report on key testing statistics and trends related to test design and execution highlighting system quality and team status against committed project milestones.
- Act as a player/coach and bring leadership and guidance to the software quality team across all facets of manual and automated testing efforts.
- Continually improve the operational efficiency and effectiveness of QA effort by assessing current quality assurance practices and incorporating new strategies.
- Provide training and support to the QA team in alignment with continuous improvement strategy.
- Responsible for the career development and mentorship of the Software Quality Assurance team.

## **Skills and Competencies**

- Minimum of 10 years' experience in software development and quality engineering.



- Minimum of 5 years in management experience
- 10+ years of experience in leading enterprise-scale quality engineering activities preferably within the financial services industry.
- 7+ years of working knowledge in building out automation frameworks within the enterprise SQA; deep knowledge of automation best practices.
- Advance knowledge of QA best methods and best practices for coordinating and monitoring workload across remote locations.
- Ability to identify system bottlenecks and resource leaks with strong troubleshooting, problem solving and reasoning skills.
- Detailed knowledge of software development life cycle and the importance of QA involvement throughout the entire cycle.
- Excellent interpersonal skills with the ability to establish working relationships at varying levels within the organizations.
- Ability to work at a strategic level with key stakeholders and the management team.
- Effective organization and time management skills with the ability to work under pressure and adhere to project deadlines.

## **Requirements**

- Degree in Computer Science or related field
- Previous experience in the financial services industry is a definite plus
- Experience working with offshore team is a must have
- Experience with Quality Management Testing tools
- QA Certifications (CASQ, CAST, ISTQB, etc...)
- Working knowledge of REST API testing
- Experience working on multiple product delivery cycles simultaneously.

## **What We Offer**

Below are just a few reasons why people love working here:

- An opportunity to be a part of an award winning and fast growing company
- An innovative culture that promotes autonomy and flexibility
- A dynamic team and working environment that provides ongoing support
- Frequent company wide social events and a fully stocked kitchen
- Competitive compensation package commensurate to experience